

CONSUMER TIP

Medical providers are notorious for assigning multiple account numbers to the same patient even during the same visit. If you are receiving calls from a debt collector who may be attempting to collect more than one account from you, it's helpful to ask the caller to identify ALL of the accounts that they are calling about before telling the debt collector to "Stop Calling Me About Any Of My Accounts". This helps eliminate a common excuse by debt collectors and creditors who have no intention of complying with your request and who may attempt to argue that they did not realize they were attempting to collect multiple accounts. The consumer's request reminds the debt collector of the need to search their system so that they can search by telephone numbers and remove it from their robo-dial database for all accounts.